

## Frequent questions

### Why use Bookster?

You have free access to the best books, articles, case studies, audiobooks, and videos.  
Weekly delivery of your borrowed books and articles.  
You get recommendations for personalized reading and book reviews.

### How can I see which books are available in the library?

You must reach our Bookster ambassadors at Wayfare, they will give you a user and password to access the online library. Easy peasy! All you have to do after you've found the book you like is add it to the wishlist and the Bookster ambassador will take care to order the book.

### Who are the Bookster ambassadors?

The Bookster ambassador inside Wayfare can be found at both AB34 and CT56. They are Oana, Dora, Daniela, Ovidiu, Alina Pustan, Iulian, Ela, and Dali.

### When will my book arrive at the office?

The books are delivered weekly on Fridays. To check the date of the delivery you have the section called On its way.

### What can I do if I am not at the office on the day of the delivery?

The book stays at Wayfare for one week until the next Bookster delivery. Of course, you can ask a colleague to get the book for you.

### How long can I keep a book?

You can keep a book for one month and an article for one week. If you need to see when you have to return it there is the section with Reading now.

### How can you extend a loan?

You contact the ambassador who will go to the section: Reading now and press the button that says Extend located underneath the cover of the book. You can extend it four times each time with one week.

### How can I return a book?

You can return a book any day at the ambassador that gave you his/her user and password and he/she will return it inside the red box from AB34.

### What is the maximum amount of books that I can borrow?

A Bookster ambassador can order a maximum number of 5 books and articles or case studies at the same time. The number of borrows in one year is unlimited.